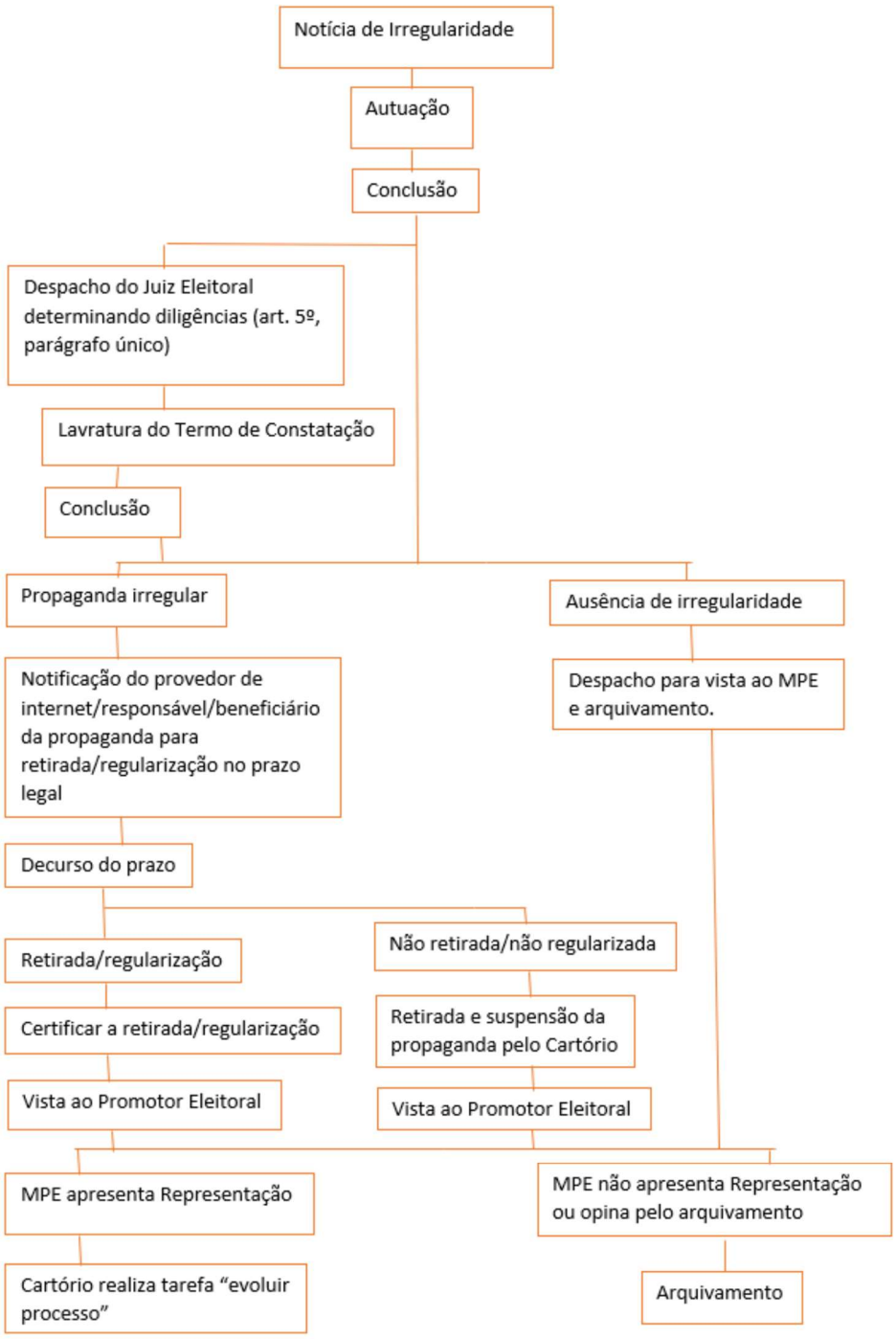ANEXO I – FLUXOGRAMA PROCEDIMENTAL